

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**  
**On this the 6<sup>th</sup> day of November 2019**  
**C.G.No:147/2019-20/Vijayawada Circle**

*Present*

Sri. A. Jagadeesh Chandra Rao  
Sri. D. Subba Rao  
Sri. A. Ramdas  
Sri. Dr. R. Surendra Kumar

Chairperson  
Member (Technical)  
Member (Finance)  
Independent Member

*Between*

Ch. Shivaji,  
Kapileswarapuram,  
Pamidimukkala,  
Krishna -Dist

Complainant

**AND**

1. Assistant Executive Engineer/O/Pamidimukkala
2. Deputy Executive Engineer/O/Pamarru
3. Executive Engineer/O/Machilipatnam

Respondents

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**ORDER**

1. Complainant filed a petition before the Forum regarding providing of LT network in place of stolen wire to his agriculture service connection.
2. Respondent No. 2 in his written submission to the Forum stated that the LT line was totally rectified and normal supply to the complainant was restored.
3. Respondent No.2 had also enclosed the statement of complainant addressed to the forum wherein he expressed his satisfaction for resolving his grievance.
4. Complainant when contacted over phone on 22.10.2019 at 11.40 A.M. had expressed his satisfaction to the Forum for resolving his grievance.

DESPATCHED  
DATE 13/11

C.G.No.147/2019-20/Vijayawada Circle

5. In as much as the grievance of the complainant has been resolved by the Respondents, accordingly the complaint is disposed off in favour of complainant

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 6<sup>th</sup> November 2019.

Sd/- Sd/- Sd/- Sd/-  
**Member (Technical) Member (Finance) Independent Member Chairperson**

**Forwarded By Order**

**Secretary to the Forum**

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.